









Digital and Social Media Marketing: Tips for Growth

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Agenda

- o Be your best marketer
- o Begin with the (digital) basics
- o Create scroll-stopping social content



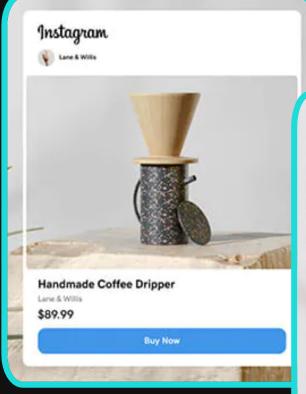


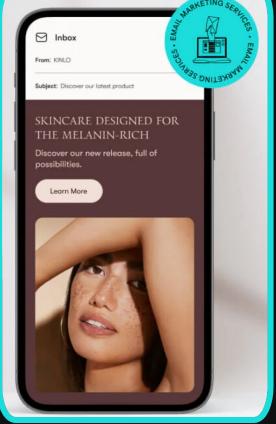


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Understanding in-bound and out-bound marketing

- In-bound marketing focuses on creating quality assets to attract people's interest
 - o Websites
 - o Blogs
 - o Social media
- Out-bound marketing focuses on efforts to reach out and connect
 - o Email
 - Cold calling
 - o Direct mail

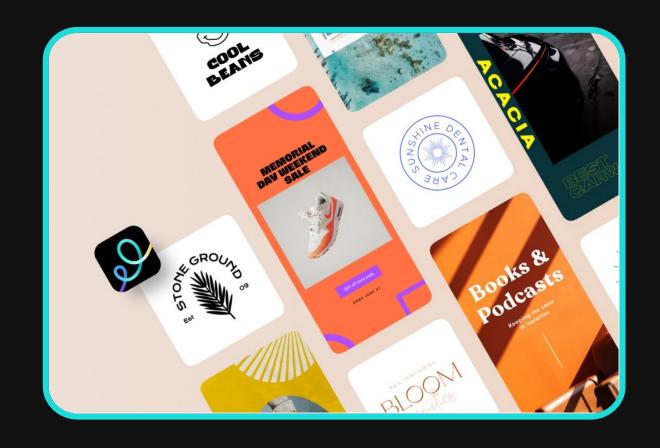






Diving into digital and social marketing

- Digital marketing applies to all online marketing efforts, including social
- Social marketing is creating a strategy that works for each social platform, such as:
 - o Facebook
 - o Instagram
 - o LinkedIn
 - o Snapchat
 - Twitter
 - o TikTok





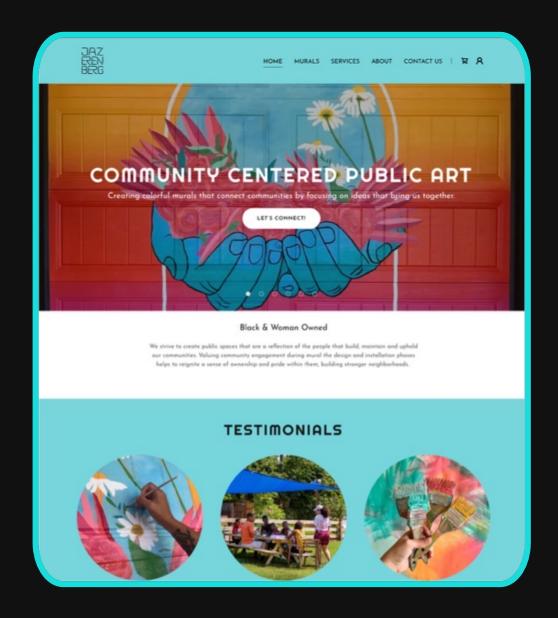




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A is for Audit

- Fill out all profile fields
- Include keywords used to search your product or service
- Use consistent branding (logo, images, colors, etc.) across platforms
- Consider your voice and tone





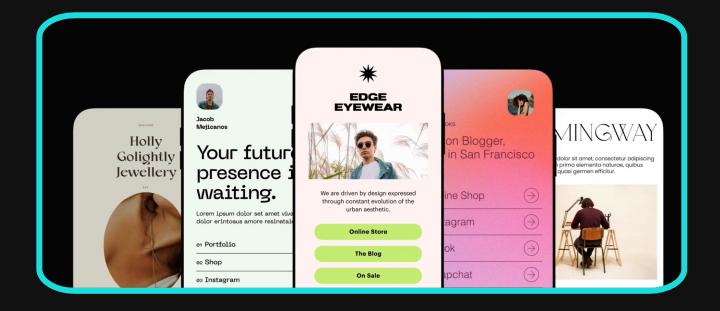
Utilize a Link in Bio

It's a space saver

- o One short link
- o Multiple online platforms
- o Connects your presence

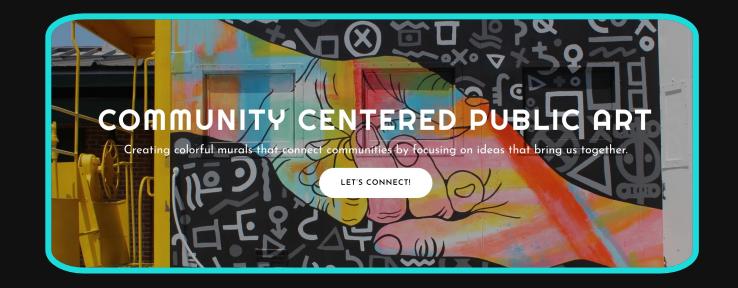
It's universal

 Use it on Instagram, TikTok, Twitter, Facebook, email, or even text



Call to Action

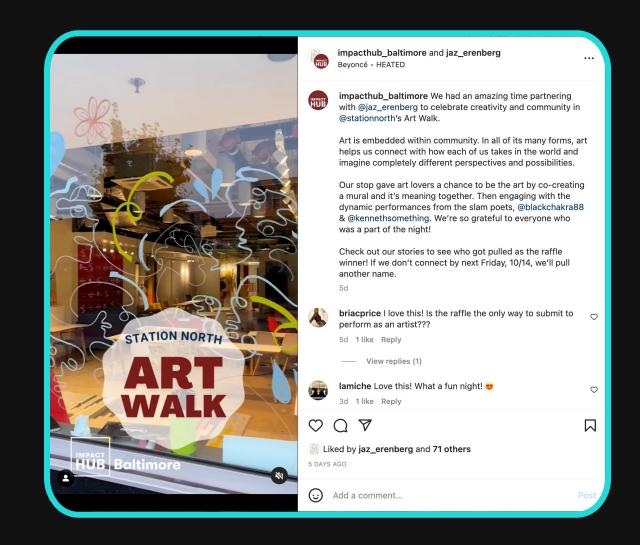
- Motivate your audience to take the next step
- Be clear, concise, and catchy
- Short and sweet (3 to 5 words)





Design for learning styles

- Appeal to predominate learnings styles:
 - Visual
 - o Auditory
 - o Read/Write
 - o Kinesthetic
- Leverage your creative assets
 - Photography
 - o Copy
 - o Videos







Experiment with messaging

- Feature benefits or ways your product or service can be used
- Share positive reviews or unique stories from your customers
- Peek behind the scenes of how your product or service is crafted





Be <u>Flexible</u>

- Hop into a viral conversation or trend
- Stick to what's relevant for your business





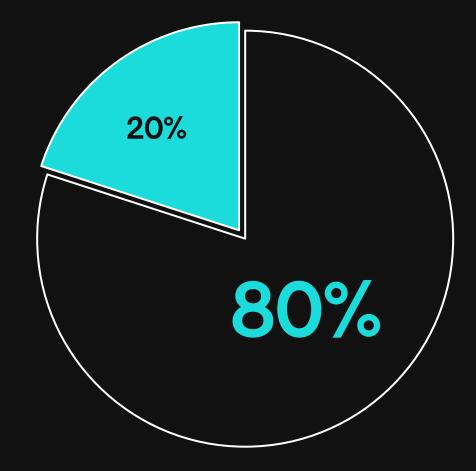




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Determine the Right Mix

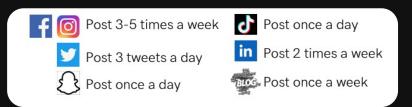
- 80% of your posts should inform, educate, or entertain your audience, relevant to platform
- 20% can directly promote your brand

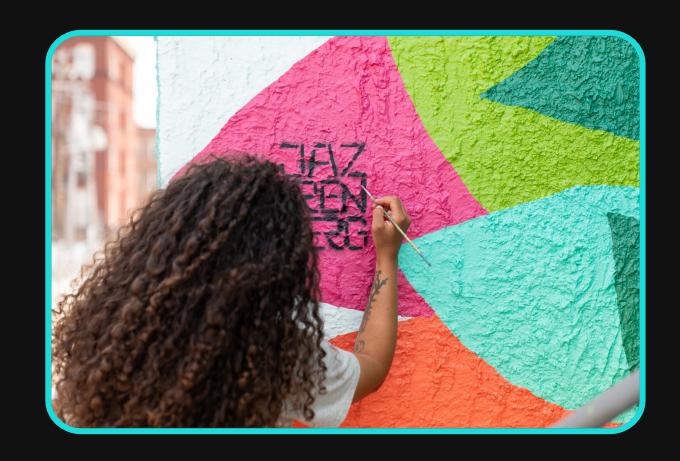




Determine the Right Frequency

- Don't post too much or too little
 - o 2 times a day MAX
 - o Except for Twitter and Pinterest (10)
 - o 3 to 5 times a week MIN
- Overall posting across platforms should be between 3 to 5 a day

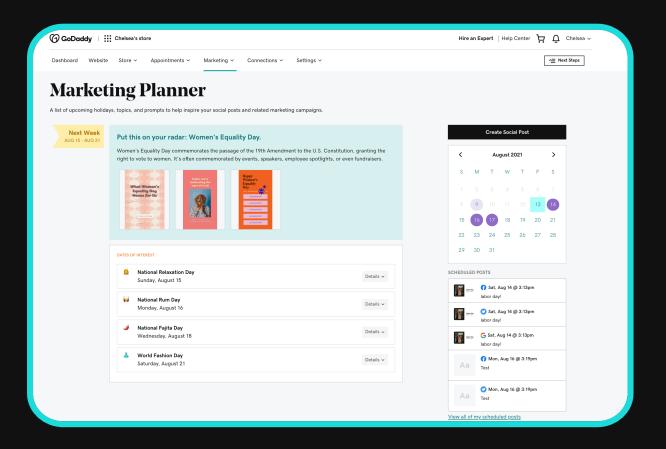






Create a Content Calendar

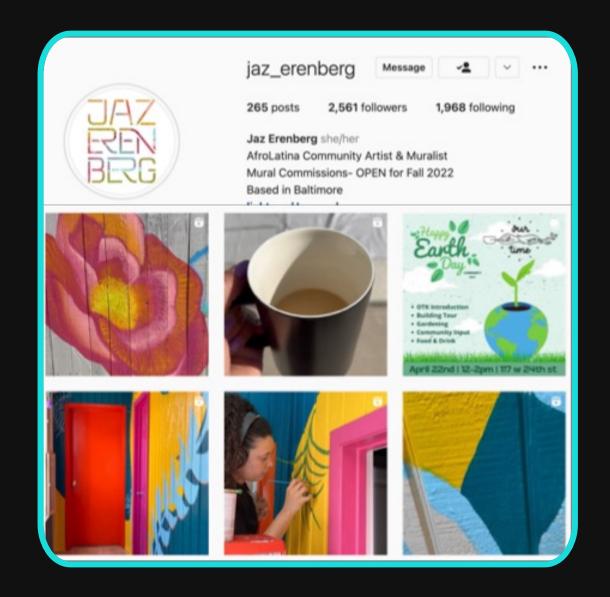
- Identify special days or holidays
- Pay attention to seasonal changes
- Keep the customer in mind





Choose relevant events

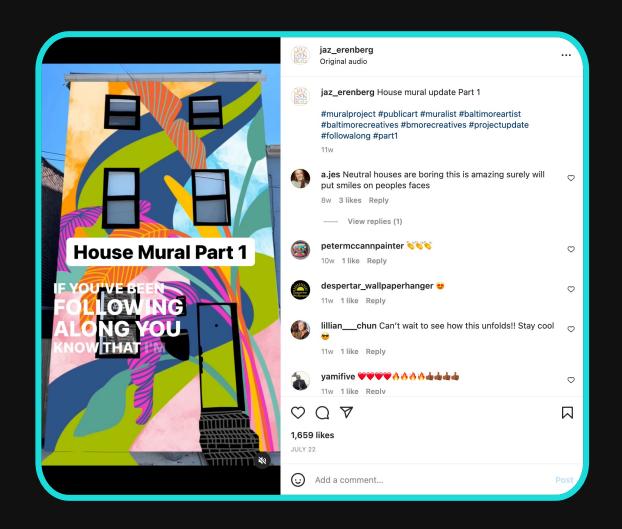
- Lean-in on events that tie directly to your business & mission
- Get ideas from planning tools like GoDaddy Marketing Planner





Boost your content

- Ensure you are reaching your target audience
- Track posts that are getting good organic engagement and boost

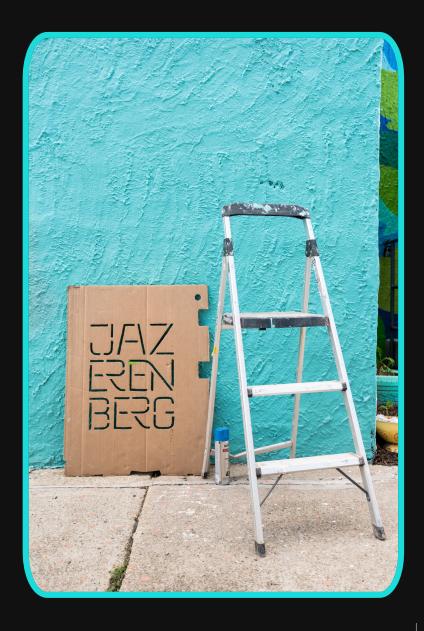






Find your target audience

- Demographics
- Professional details
- Psychographics
- Goals
- Challenges
- Influences
- Buying process









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- Jump in and share your latest success or challenge.
- Meet others in the Baltimore business community.





Thank You.